



PSCIOC Information-Sharing Template – September 2016

JURISDICTION: Newfoundland and Labrador		Contact
<p>1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p>	<ul style="list-style-type: none"> OCIO received two Public Service Awards of Excellence 2015-16 <ul style="list-style-type: none"> The OCIO Green Committee The OCIO and the Fisheries & Aquaculture Department collaborated on a multi-year project to replace outdated systems and manual processes with a new solution for both internal staff and external users covering areas such as inspections, licensing, compliance, monitoring and enforcement. Solution used was Accela. Outsourced Oracle support <ul style="list-style-type: none"> The OCIO entered into a 38 month agreement with Rimini Street for Oracle support and maintenance services which will result in significant annual cost savings. Developed an IT Portfolio Roadmap which aligns technology investments with departmental requirements. The tool includes a value/risk matrix and Application Re-use model, consisting of several 'frameworks' built to handle similar requirements; this is now being deployed across multiple departments. Implemented Procurement Card (P-Card) project, integrated with government's Oracle Financial Management System. Completed a highly successful pilot for Self-Serve Leave Management. As of August 11, 2016 there were 2305 leave requests entered and positive feedback received. Full deployment starting in September and scheduled to be completed for all employees by February 2017. All leave will now be managed online. 	<p>Green Team - Randy Mouland randymouland@gov.nl.ca Accela Project - Natalie Templeman nataliet@gov.nl.ca</p> <p>Craig Harding CraigHarding@gov.nl.ca</p> <p>Natalie Templeman nataliet@gov.nl.ca</p>



PSCIOC
Public Sector Chief Information Officer Council
CDPISP
Conseil des DPI du secteur public





2. Priorities:

Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.

- Professional Services Procurement
 - Moving from a Vendor of Record model to a Managed Service Provider model for IT contingent labour and small projects.
 - Currently evaluating RFPs.
 - Expect to award a contract in the fall of 2016 and implement in April 2017.
- Identity and Access Management (IAM) strategy
 - Research, define and implement a Credential Management solution.
 - Align with Federal government Pan-Canadian IAM initiatives.
- Cloud-based Solutions
 - The OCIO is moving forward on the adoption of cloud-based solutions created an Enterprise Cloud Strategy Governance Committee.
 - The Enterprise Cloud Strategy and procurement guide has been drafted and continues to be developed.
- Digital Government & Shared Services
 - Developing a case for change for moving forward with digital government in Newfoundland and Labrador.
 - The 4 Regional Health Boards have been working on a Shared Services Model for a year, expecting that this will morph into a broader Shared Services model across the Public Sector.
- Implementing a Case Management System for Child, Youth and Family Services Department

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3. **Issues and Needs:**

Briefly describe **any issues you would like to share with the Council** and what assistance you might be seeking from PSCIOC.

- New Liberal Government in December of 2015
 - Serious budget deficit (\$1.8B)
 - Instituted a Government Renewal Initiative which required all departments to implement a 30% reduction in budgets over the next few years
 - Predict upswing in demand for IT services as Departments look towards innovation as a way to reduce costs.
 - The continuing trend of weaker than forecasted oil prices will have a major impact on budget; expecting more cuts and a slowdown in IT spend.
- 2016 Fall Budget
 - Expecting change in size of the Public Service
 - News release indicates 19% reduction, with 5 Deputies released, 5 agencies brought into aligned Departments, two Departments eliminated and two combined.
- Duty to Document
 - Approved in principal by the former government in spring 2015
 - Moving forward with IM measures to support DTD
 - Delays to rollout approach as still briefing new government

4. **Planning for Council Meetings:**

Please **identify topics of particular interest** to your jurisdictions for future Council Meetings.
(Please provide a brief description for each item.)

- How are other provinces addressing the significant increase in cyber threats (malware, ransomware, etc.).